

Microsoft® SharePoint® Services from Aspect

Microsoft SharePoint has quickly become a critical platform for collaboration within organizations of all types and sizes. Employees are now creating their own sites, teams are managing projects, and departments are building applications to streamline cumbersome or paper-based business processes using SharePoint. As the number of requests increase and become more complex and critical to your business, you need a proven and experienced partner to help you get more return from your SharePoint investment.

We understand that every organization has its own unique needs and may be at different stages in their SharePoint deployments. This is why Aspect has designed a flexible engagement model to fully understand your business objectives and to work with you to specify solutions that meet your business requirements.

Aspect can work with your teams to specify and design the project, as well as manage all the project details from design through deployment, or we can place our experienced consultants on your team while you manage the project.

Why Aspect?

Unmatched experience. Aspect has been delivering SharePoint solutions to clients since the beta release of the first version of SharePoint in 2001. Aspect has delivered hundreds of SharePoint projects to clients of all sizes and industries.

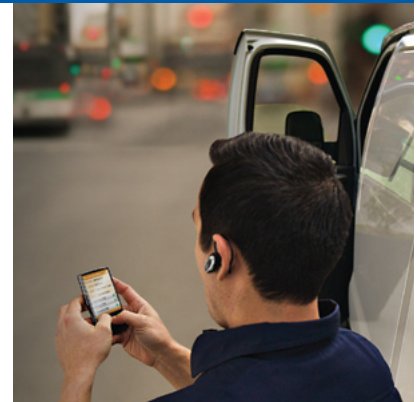
Customer satisfaction. Aspect has dozens of client case studies from organizations such as Energizer, Atlantic Health, United Way, Mercy Health Partners and many more which stand as a testament to high customer satisfaction and business value provided.

Value-added SharePoint Assets. As part of numerous SharePoint projects, Aspect has developed a suite of reusable components and frameworks which reduce costs and risks and add value.

Highly skilled team. Aspect has nearly 50 SharePoint professionals and many of them have multiple Microsoft certifications.

SharePoint 2010 experience. We already support almost 10 percent of the Microsoft Rapid Deployment Program (RDP) clients in the design and development of several SharePoint 2010 solutions.

Strategic partnerships. Aspect has several key strategic independent software vendor partnerships that add additional capabilities, such as electronic document capture management, workflow process automation, project management and more. Partners include KnowledgeLake, Nintex, Brightworks, Newsgator and Metalogix.



Benefits

Aspect SharePoint Services flexible engagement model enables organizations to:

- Improve collaboration and communication
- Automate and create streamlined processes
- Leverage powerful knowledge content repositories
- Quickly deploy SharePoint add-on solutions
- Help you manage your SharePoint portal's full life cycle - from strategic planning, development, deployment, governance and upgrades
- Increase productivity and reduce costs

Excellent Microsoft relationships.

- Member of the SharePoint Product Advisory Council
- Participant in the SharePoint 2010 Rapid Deployment Program (RDP)
- Deep relationships with the Microsoft product team and regional office solution specialists
- Participant in the Silverlight Partner Program

Services Overview

To provide the capabilities that will best address your long-term business objectives for your Microsoft® SharePoint® deployment and to achieve the highest level of collaboration, Aspect has created an array of offerings that include:

Strategic Consulting, Planning and Governance. Aspect offers strategic consulting for clients planning to implement or upgrade SharePoint technologies to help identify areas for streamlining processes, to better manage unstructured data, and overall, to improve collaboration with customers and between employees.

SharePoint Jumpstart. The SharePoint Jumpstart program allows clients to quickly deploy a SharePoint portal without investing significant time and money. Bronze, Silver, Gold and Platinum editions allow clients to balance cost options with business requirements.

SharePoint Health Check - Enterprise Portals/Governance/Infrastructure. The SharePoint Health Check is designed to help clients evaluate their SharePoint deployment against documented best practices, and provides a summary of findings and a recommendations report.

SharePoint 2010 Migrations. Aspect has the expertise, tools and strategic partnerships to assist clients in seamlessly upgrading from earlier versions of SharePoint to SharePoint 2010.

SharePoint Business Process Automation. Aspect can help clients streamline manual, paper-based and complex business processes to increase collaboration, decision-making, productivity, enhance operations and reduce costs.

SharePoint Document Lifecycle Management. The SharePoint Document Lifecycle Management engagement assists clients to deploy solutions that often replace file shares or other legacy platforms, such as Documentum, Stellent, FileNet, Open Text, Vignette, Plumtree and more. The SharePoint Document Lifecycle Management process is ideal for enforcing document and records retention policies.

SharePoint & FAST Search. Aspect is one of the few consulting firms in the world that can configure and implement FAST search solutions. These core search tools can be very powerful in helping large organizations to manage complex data.

SharePoint Training. Aspect provides training for SharePoint administrators, support personnel, power users and end users to ensure that organizations are taking maximum advantage of the value that the tool can provide.

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About Aspect

Aspect is a global software and IT services firm specializing in applying Microsoft unified communications and collaboration to help customers achieve optimal results through enhanced business processes across the enterprise and in the contact center. Aspect provides IT consulting, integration services and business applications. For more information, visit www.aspect.com.

